How to join or renew on line

http://sls.com.au/join

To join for the first time:

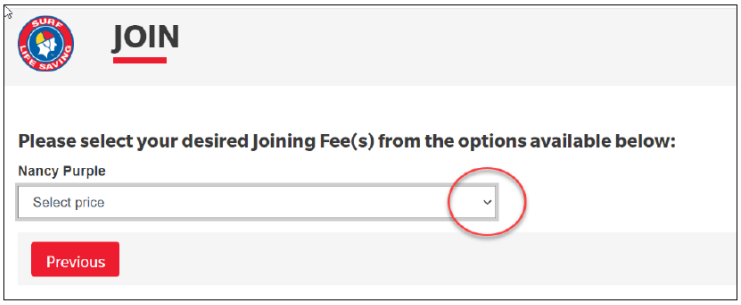
1. Select **JOIN** if you are joining for the first time. You will be able to select individual or family.
2. Select I would like to join a Surf Life Saving Club
3. The Club I want to join is Collaroy (start typing and then select from the drop-down menu).
4. Select if you are joining as an **individual or as a family** (more than 1 person in the same Nipper family group). The **minimum membership for Nippers is one parent and one Nipper** so we recommend you set up a Family Group.

5. Individual

a. Complete the **Personal Details** for the person wanting to join. If the system detects that you were previously a member of a Club, you need to go to the Members (SLSA) Area and create an account. From there you can change your details or transfer/join another Club. (members.sls.com.au). You should receive a link.

b. Complete **Contact and Emergency Contact** Details.

c. Click on the drop-down box and select your appropriate membership category.



The Club does not offer individual Nipper Membership, only family options as it is compulsory for at least one parent to join.

d. **Select any add on items** such as Competition Levy or Gym Levy.

Note:

1. **For Senior Under 18 members who want to use an Active Kids Voucher, please select the "competing member" option.** This is the only way to apply the whole Voucher to your fees. The Voucher will only deduct an amount up to $100 from the Membership Fee.

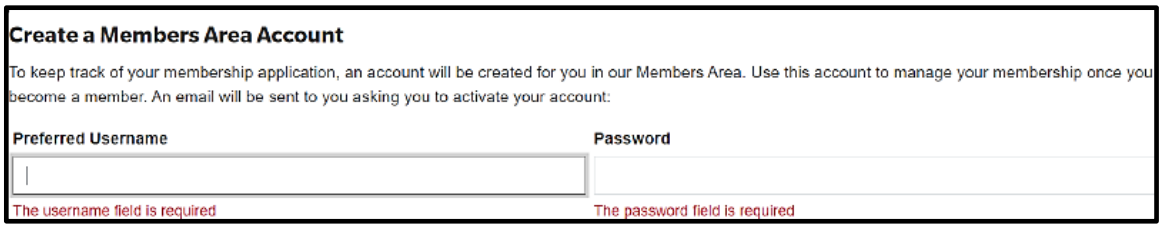
2. The Club Gym is ONLY for use by our patrolling, competing or contributing members. The gym levy is applicable to members who have not paid the competition levy and have less than 25 hours of patrols.

3. Nippers who wish to compete should select the Competition Levy under Nippers. Under 9s may attend one carnival before the levy is payable. “Try before you buy.”

e. If the member is Under 18, the “**Active Kids Voucher**” screen will appear. If you wish to use the voucher, complete the details and the voucher will be deducted from the membership fee. Alternately, you can email the details to collaroyregistrar@gmail.com together with your DOB.

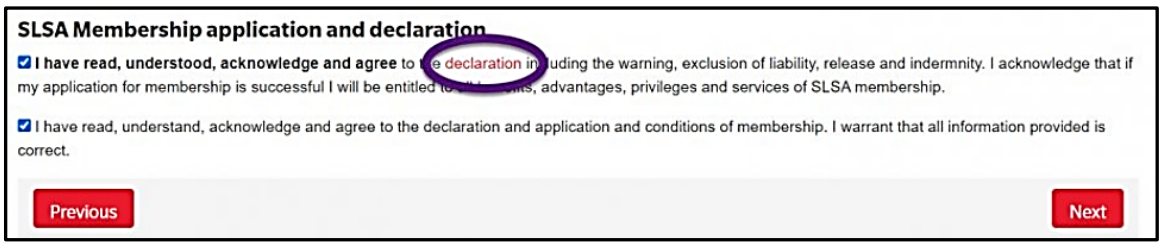
f. The next screen will provide a summary of your details and order.

g. **Login Details.** You will need to create an account to access the Members Area. (members.sls.com.au) Create your unique **Username** and password.

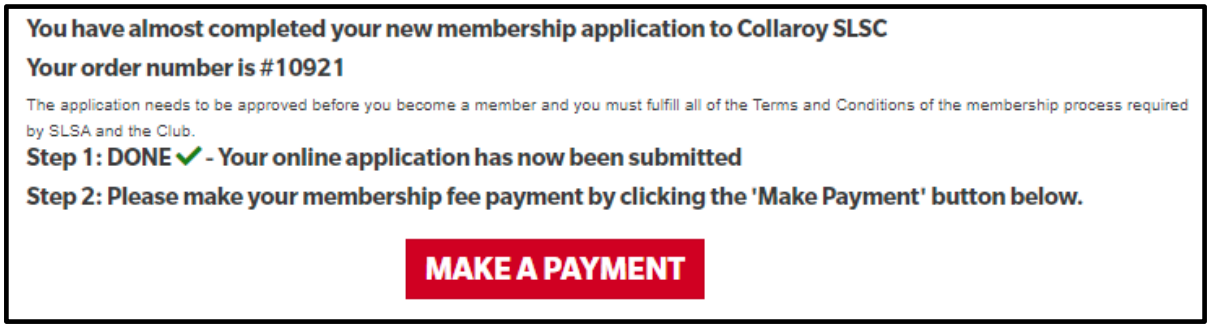


Passwords must contain a capital and a numeral and be between 6 and 12 characters in length.

h. Complete the **Declaration and Conditions of Membership.** Tick both checkboxes to acknowledge that you have read and understood the conditions of membership and this will be recorded as your electronic signature.



i. Your application has now been submitted to Collaroy and will be **pending** until **payment** is received and the application has been processed. You will receive an email showing your order summary and the amount payable.



j. Payment needs to be made direct to Collaroy SLSC. Details are:

Collaroy SLSC

BSB 032 192

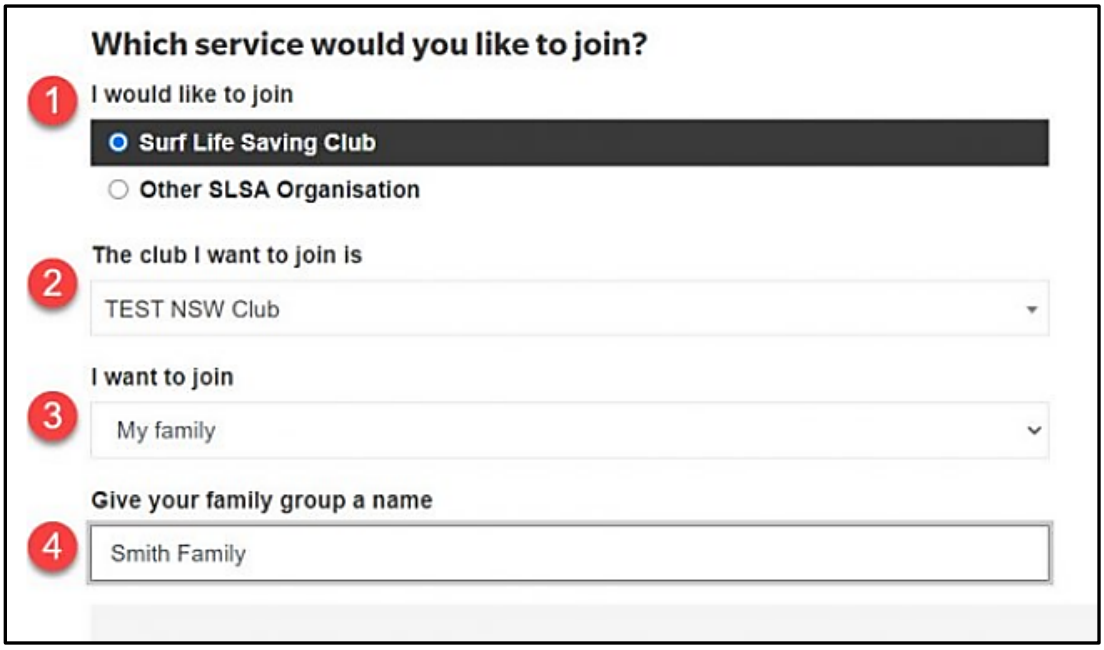
A/C 260 208

Reference: Your name

If you want to use an Active Kids Voucher and you have not entered it, please send the details to collaroyregistrar@gmail.com together with your DOB and pay the balance.

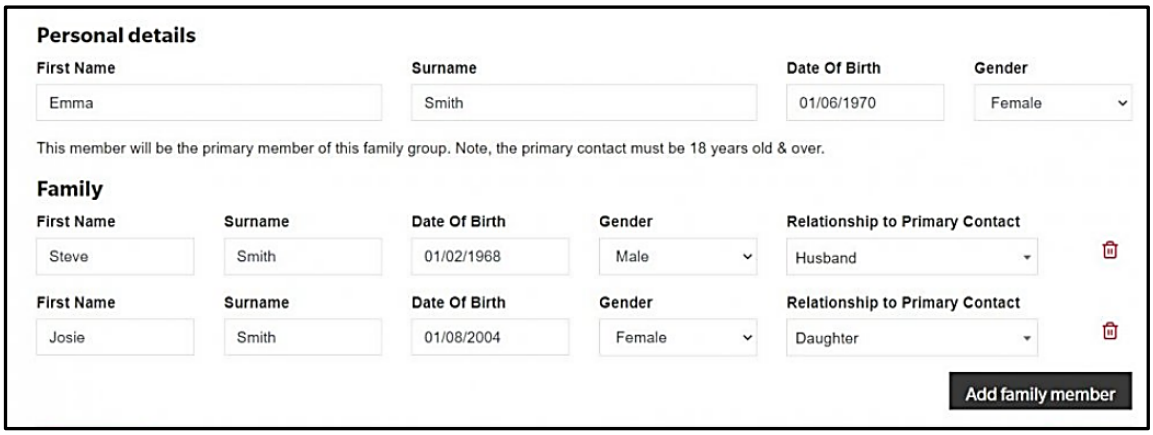
6. Nipper Family Group

a. Type in the Family name eg. Smith Family. Note: To add a child to an existing Family Group, they must be a member first (as all the members must be in the same membership year).



b. Complete the **Personal Details** Section (This member will be the **primary** member of the family group – must be over 18 years).

c. Click **Add Family Member** and Complete the **Personal Details** of the other members of the group. Continue until you have added all the family members who wish to join.



d. Enter the **Contact Details** for the group and the **Emergency Contact Details** for the Primary Member.

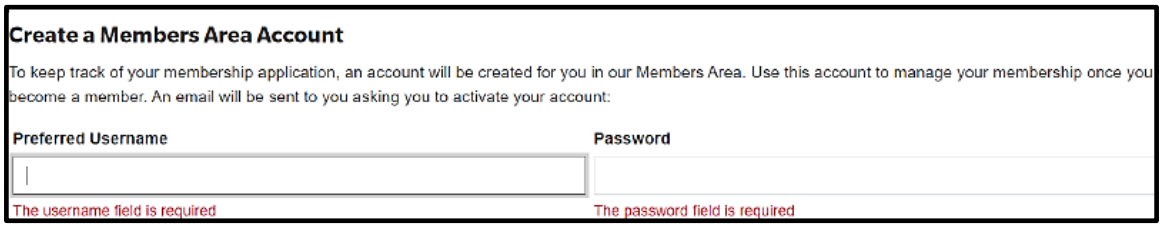
e. Click on the drop-down box and select your appropriate membership category for each family member. Choose the Nipper Family Option that applies to your family for the Primary Member and an amount will be allocated. There are options for 1 to 4 Nippers and 1 or 2 Parents/Guardians. For all other members select the Family Option fee and the amount will be blank.

f. **Select any add on items** such as Nipper Competition Levy for each child competing. Nippers who wish to compete should select the Competition Levy under Nippers. Under 9s may attend one carnival before the levy is payable. We have a "Try before you buy" policy for U9s.

g. If you want to use an **"Active Kids Voucher"** you will need to email the details collaroynipperssecretary@gmail.com with the child's DOBs and deduct the amount from the membership fee.

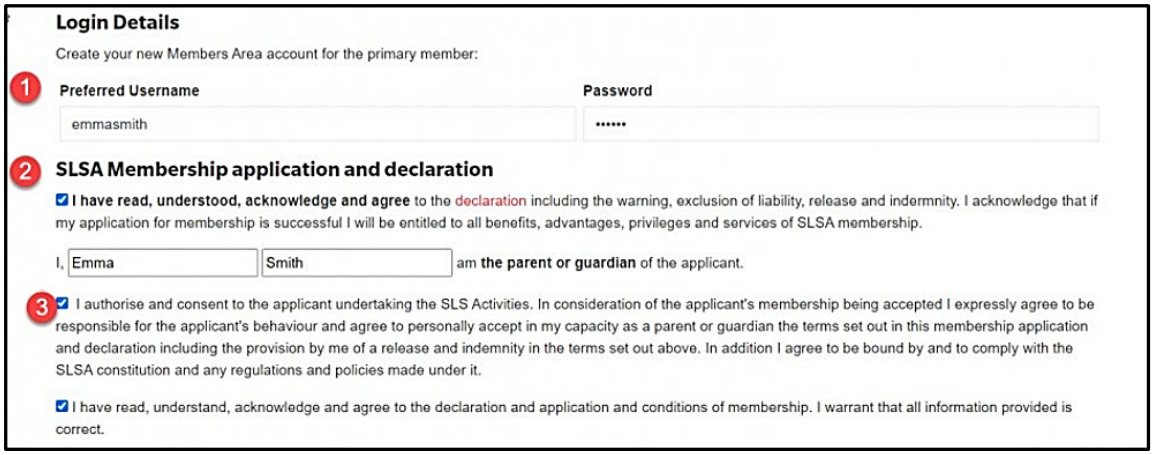
h. The next screen will provide a summary of your order.

i. **Login Details.** The Primary Member will need to create an account to access the Members' Area. (members.sls.com.au) Create your unique **Username** and password.



Passwords must contain a capital and a numeral and be between 6 and 12 characters in length.

j. Complete read, understand and agree to the **Declaration and Conditions of Membership.** Tick all 3 checkboxes to acknowledge the above and this will be recorded as your electronic signature.



k. Your application has now been submitted to Collaroy and will be **pending** until **payment** is received and the application has been processed.

l. Payment needs to be made direct to Collaroy SLSC. Details are:

Collaroy SLSC

BSB 032 192

A/C 260 208

*****Reference: Your family name*****

m. **For all new Nippers**, we need to sight your child's proof of age. Please take a photo or scan and email either passport or birth certificate to collaroynipperssecretary@gmail.com.

Renewing or Returning Members

If you were a member less than two years ago, please go to the Members Area (https://members.sls.com.au) and log in or create an account. The Members' Area is where you can apply to join a Club, transfer to another Club or renew your membership within your existing Club.

For Families

a. Tick the checkbox next to each family member that you wish to renew.

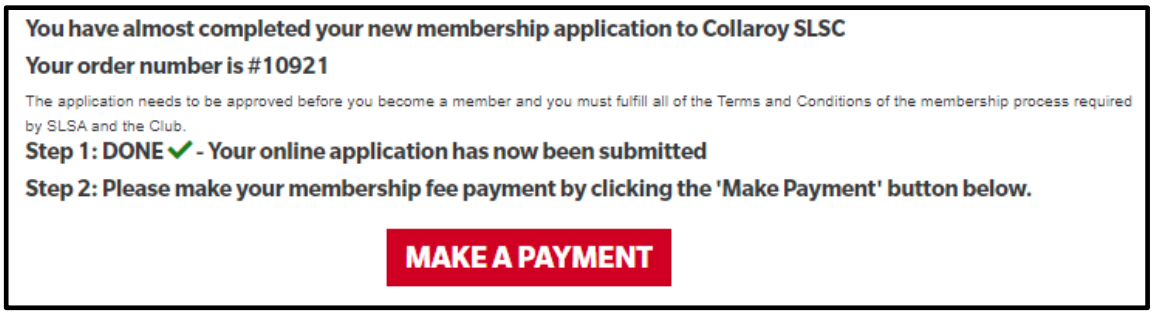
b. Choose the **Nipper Family Option** that applies to your family for the Primary Member and an amount will be allocated. There are options for 1 to 4 Nippers and 1 or 2 Parents/Guardians. For all other members select the Family Option fee and the amount will be blank.

c. **Select any add on items** such as Nipper Competition Levy for each child competing. Nippers who wish to compete should select the Competition Levy under Nippers. Under 9s may attend one carnival before the levy is payable. We have a "Try before you buy" policy for U9s.

d. If you want to use an **"Active Kids Voucher"** you will need to email the details collaroynipperssecretary@gmail.com with the child's DOBs and deduct the amount from the membership fee.

e. The next screen will provide a summary of your order and fees payable.

f. Tick the appropriate **Declaration** boxes and type in the name of the parent/guardian.



g. Once your application has been submitted to Collaroy, it will be **pending** until **payment** is received and the application has been processed. You will also receive an email showing your Order Summary and amount owing.

Payment needs to be made direct to Collaroy SLSC. Details are:

Collaroy SLSC

BSB 032 192

A/C 260 208

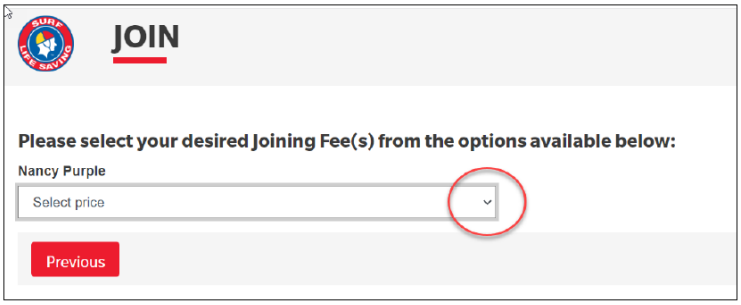
Reference: Your family name

For Individuals

Please go to the Members Area (https://members.sls.com.au) and log in or create an account. If you have forgotten your password there is a link to reset it.

a. Log in and Click on Renew.

b. Click on the drop-down box and select your appropriate membership category.



The Club does not offer individual Nipper Membership, only family options as it is compulsory for at least one parent to join.

c. **Select any add on items** such as Competition Levy or Gym Levy.

Note:

1. **For senior competing Under 18 members who want to use an Active Kids Voucher**, please select the "competing member" option. This is the only way to apply the whole Voucher to your $100 total fees. The Voucher will only deduct an amount up to $100 from the Membership Fee.

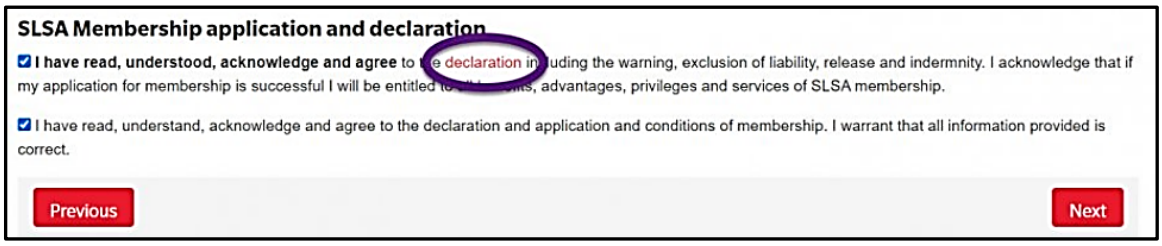
2. The Club Gym is ONLY for use by our patrolling, competing or contributing members. The gym levy is applicable to members who have not paid the competition levy and have less than 25 hours of patrols. Members do not have to pay both levies.

3. Nippers who wish to compete should select the Competition Levy under Nippers. Under 9s may attend one carnival before the levy is payable. "Try before you buy."

d. If the member is Under 18, the "**Active Kids Voucher**" screen will appear. If you wish to use the voucher, complete the details and the voucher will be deducted from the membership fee.

e. The next screen will provide a summary of your details and order.

f. Complete the **Declaration and Conditions of Membership.** Tick both checkboxes to acknowledge that you have read and understood the conditions of membership and this will be recorded as your electronic signature. Click Next.



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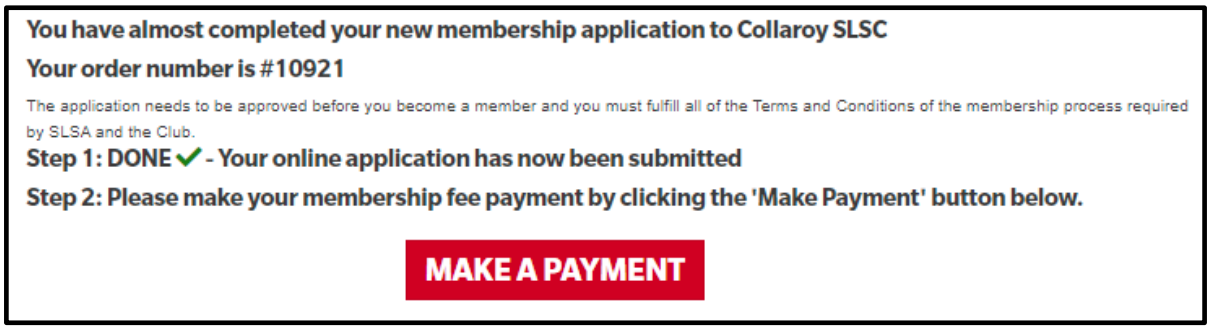

h. Payment needs to be made direct to Collaroy SLSC. Details are:

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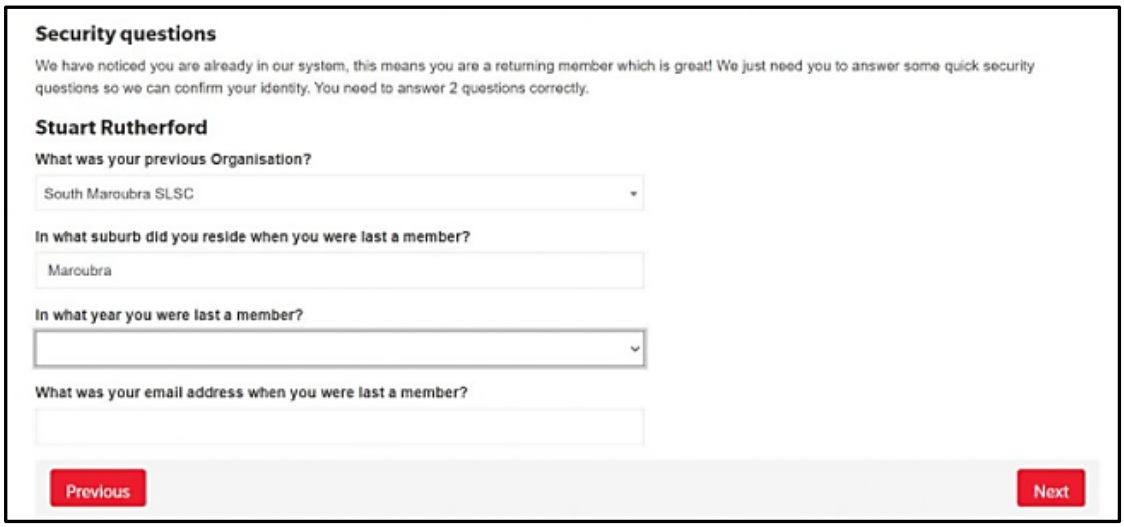
A/C 260 208

Reference: Your name

If you were a member of a surf club or surf organisation more than two years ago, then it is likely there is a record on the national database (Surfguard). It is also likely that many of the details have now changed, particularly if you have married and changed your surname.

please go to join https://sls.com.au/join/

1. Select the Club you wish to join.
2. Select Individual or Family Group.
3. Complete the **Personal Details** fields.
4. You will be asked some security questions to identify you. You only need to answer 2 of the 4 questions correctly.

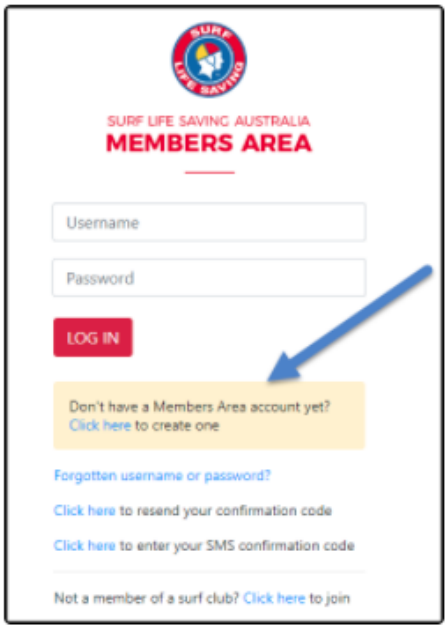


5. If the system finds your details you will be asked to complete the **Contact and Emergency Details** and progress to your online membership application.

Members' Area – other useful information

2.1 – Creating a Members Area Account

1. Browse to https://members.sls.com.au
2. You will see the option to create an Account highlighted in yellow
3. Enter the compulsory details: -



- First Name
- Last Name
- Date of Birth
- Gender
- Select Identity Confirmation Method, either email or mobile number, to which a unique code/or link will be sent. The email or mobile you use must be the same as the email/mobile in National Membership database (Surfguard).
- Create Username & Password
    - You should click "Check" to make sure the Username has not already been taken.
    - Your password cannot contain your first name, surname or username. It must be 6-12 characters in length, and must contain at least one letter and at least one number. It cannot contain any of the following symbols: – ' , + ? # " * \ & $%

4. Activating your Members Area Account

To ensure privacy and security, all accounts must be activated before they can be accessed. You will receive a confirmation code/ link by either email or SMS depending on the choice you made earlier.

- **Email Activation** – you will receive an email with a link to activate your account. To activate either click the link or copy & paste the link into your web browser
- **Mobile Activation** – the next screen displayed will ask you to enter your username and password exactly as you chose it earlier, followed by the confirmation code you receive by SMS.

5. If you do not receive an SMS or Email, please click the "Resend Your Confirmation Code" option on the Members Area home page https://members.sls.com.au

If you have forgotten your username or password, click on the link on the log in page.

Transfers

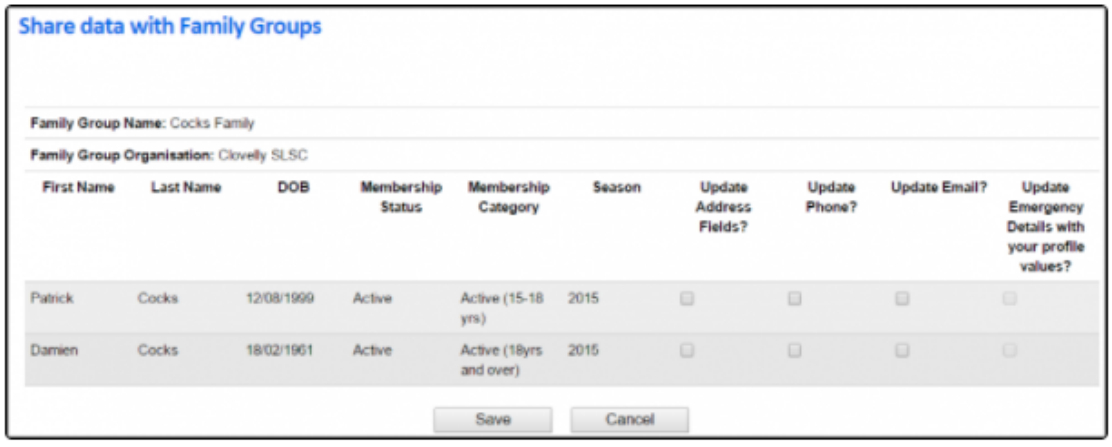
Two competition or full transfers are allowed in a calendar year. There is no limit on non-Competition transfers and a member can join as many clubs as they like.

Join/Transfer to a New Organisation

To apply to join or transfer to a new organisation click "Join/Transfer to a new organisation" link on the Memberships screen. To join a surf club or to transfer to a different club, choose the first option. You will then be required to choose from the following three transfer options: -

- **Full Transfer (Leave your current club)** – means moving your membership to a different surf club. Once your application is approved, you will no longer be a member of your current club. If you select this option and are presently a member of more than one club, you will be asked to select the club you wish to leave.
- **Competition rights transfer** – Keep your membership at your current club(s) but move your competition rights to a new club. You will then have dual membership.
- **Non-competition rights transfer** – Join another club, while keeping your membership and your competition rights at your current club. You will then have dual membership.

Note: This transfer facility merely initiates the transfer process. The transfer itself depends on endorsement from both your current club, the new club and Branch or State approval.

4.4 – Update Personal Details

- At any time members can submit a request to update their personal details. eg. Email, mobile or address details change. The request will generate a pending request for their club to approve in Surfguard.
- If the member submitting the details is a primary contact of a family group they will be prompted to update the details for other family members. The primary contact will be asked what data to update with other family members and will be required to tick the boxes for the data they want to have updated in their family group members profiles.